

Citizens Advice Press release

the charity for
your community



Support your local Citizens Advice Bureau at their AGM

Henley & District CAB provides a vital service to those in the community struggling to cope with a range of problems. Clients who contact the Bureau are often distressed, anxious or angry. Many are facing difficult situations including eviction, marriage breakdown, bereavement, unfair dismissal, withdrawal of benefits, serious illness, unemployment and debt. Our volunteer advisers offer free, impartial and confidential advice to help clients to resolve these problems. In 2010/2011 we gave advice to more than 2000 clients, up 13% over the previous year. There is nowhere else to go for advice on such a wide range of issues. We expect that even more people will need the help of CAB in the coming years. At the same time we face a difficult environment of cut backs.

Henley & District CAB is a very small charity which is dependant on financial donations. We are supported by a large team of local volunteers who provide their time and expertise free of charge but we still have significant costs to cover. Without the support from the local community we could not provide this much needed service.

If you would like to find out more about the Bureau's work, why not come along to our Annual General Meeting on 28th November. Short presentations:

Changing the lives of Offenders: by breaking the cycle" Huntercombe Prison Inventions Group
Social Policy – how CAB campaigns for change Henley & District CAB Trustee
Working with clients – a volunteer perspective – Henley & District CAB volunteer

followed by refreshments. This should be an excellent opportunity to network with other members of the local community and to also meet some of the Bureau team. Please let us know you are coming so we can plan numbers.

Please RSVP: Christine O'Hare, The Manager, Henley & District CAB, 32 Market Place, Henley-on-Thames, RG9 2AH, email: admin@henleycab.org.uk, Tel :01491 578267

Henley & District AGM 7.30pm Monday 28th November 2011 in The Council Chamber, Town Hall, Market Place, Henley-on-Thames, RG9 2AZ.

Need Advice?

Contact Adviceline on 08444 111 444 10am-4pm Monday to Friday. Call in to Henley, 32 Market Place on weekday mornings except Wednesday. www.caqx.org.uk/henley

Ends-

For more information contact:

Christine O'Hare manager@henleycab.org.uk 01491 578267 (24 voicemail)

Notes to editors:

For more information about this article contact: Christine O'Hare, Manager Henley & District admin line (private line)

1. The Citizens Advice service comprises a network of local bureaux, all of which are independent charities, and national charity Citizens Advice. Together we help people resolve their money, legal and other problems by providing information and advice and by influencing policymakers. For more information in England and Wales see www.citizensadvice.org.uk
2. The advice provided by the Citizens Advice service is free, independent, confidential, and impartial, and available to everyone regardless of race, gender, disability, sexual orientation, religion, age or nationality. For online advice and information see www.adviceguide.org.uk
3. Citizens Advice Bureaux in England and Wales advised 2.1 million clients on 7.1 million problems from April 2010 to March 2011, an 18 per cent increase on the previous year. For full 2010/2011 service statistics see: http://www.citizensadvice.org.uk/index/pressoffice/press_index/press_20100517.htm

4. Out of 22 national charities, the Citizens Advice service is ranked by the general public as being the most helpful, approachable, professional, informative, effective / cost effective, reputable and accountable. (nfpSynergy's Brand Attributes survey, May 2010).
5. Most Citizens Advice service staff are trained volunteers, working at around 3,300 service outlets across England and Wales.